TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION SIXTH REPORT

FOR THE PERIOD

JANUARY 1, 1999 THROUGH DECEMBER 31, 1999

AND

MINUTES OF ANNUAL MEETING AUSTIN, TX

MARCH 2, 2000

SIXTH REPORT FOR THE PERIOD FROM JANUARY 1, 1999 THROUGH DECEMBER 31, 1999

TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION

Austin, Texas March 2, 2000

The Sixth Annual Meeting of the members of the Texas Automobile Insurance Plan Association was held in the Omni Austin Hotel Southpark in Austin, Texas, beginning at 8:30 A.M., Thursday, March 2, 2000.

The meeting was called to order by the Vice-Chair, Mike Gerik, who asked the Association Manager if a quorum was present. Once confirmed, the Vice-Chair requested that the Anti-Trust Statement be read. The Association Manager read the statement.

The Association Manager was asked to report on the selection of the trade association representatives, as prescribed in Section 14.B of the TAIPA Plan of Operation. The trade association representatives selected were: Alliance of American Insurers – Liberty Mutual Insurance Company, American Insurance Association – Kemper Insurance Company, Association of Fire and Casualty Companies in Texas – Union Standard Insurance Company, and National Association of Independent Insurers – Allstate Insurance Company. The Non-Affiliated insurers ballot, as prescribed in Section 14.B.2, resulted in the election of State Farm Mutual Automobile Insurance Company.

In keeping with Section 14.B.3, Vice-Chair Gerik announced the nomination of Farmers Insurance Group of Companies, United Services Automobile Association, and Southern Farm Bureau Casualty Company, for the at-large member positions. Since no other nominations were received, a motion was made, seconded, and unanimously adopted, to elect the nominated representatives as follows:

Alliance of American Insurers Liberty Mutual Insurance Company Mary Frances Rash, Irving, TX

American Insurance Association Kemper Insurance Company Jim Bolling, Bedford, TX

Association of Fire and Casualty Companies in Texas Union Standard Insurance Company Marie Tucker, Irving, TX National Association of Independent Insurers Allstate Insurance Company Jon Smanz, Northbrook, IL

Non Affiliated Companies: State Farm Insurance Company Fred Marsh, Dallas, TX

At-Large Members
Farmers Insurance Group of Companies
Jim Snikeris, Austin, TX

Southern Farm Bureau Casualty Company Mike Gerik, Waco, TX

USAA

Jack Crisci, San Antonio, TX

The Vice-Chair asked Bobby White, Association Manager, to read the Chairman's Report and the Manager's Report. The reports were read.

The Vice-Chair then inquired if there was any new or unfinished business to be laid before the members. There being no further business, the meeting was adjourned. Following the adjournment, the Governing Committee convened and elected Mr. Mike Gerik as Chair, Mr. Jon Smanz as Vice-Chair, Mr. Bill Jeter as Second Vice-Chair and Ms. Mary Frances Rash as Secretary.

Annual Meeting Attendees:

Margaret Alsobrook, TAIPA

Carol Berthold, GEICO

Patrick Bonds; Hilb, Rogal & Hamilton Company of Dallas

Dianna Brooks, TAIPA

Dianna Bush, Allstate Insurance Company

Mike Gerik, Southern Farm Bureau Casualty Company

Becky Jackson-Birnbaum, OPIC

Jerry Johns, Southwest Insurance Information Service, Inc.

Michael Jones; Thompson, Coe, Cousins & Irons

Marilyn Kinsey, TAIPA

Terry Mack, State Farm Insurance Companies

Erin Martens, OPIC

Lisa Muska, Southern Farm Bureau Casualty Company

Mary Frances Rash, Liberty Mutual Insurance Company

Warren Reed, GE & Home Insurance Company

Jon G. Smanz, Allstate Insurance Company

Marie Tucker, Union Standard Insurance Company Bobby White, TAIPA

The following member companies were represented by proxy at the Annual Meeting:

ACE American Insurance Company

ACE American Reinsurance Company

ACE Fire Underwriters Insurance Company

ACE Indemnity Insurance Company

ACE Insurance Company of Texas

ACE Property and Casualty Insurance Company

American Agricultural Insurance Company

American Alternative Insurance Company

American Contractors Insurance Company Risk Retention Group

American Economy Insurance Company

American Horizon Property & Casualty Insurance Company

American Mercury Insurance Company

American Mercury Lloyd's Insurance Company

American Re-Insurance Company

American Risk Funding Insurance Company

American States Insurance Company

American States Insurance Company of Texas

American States Lloyds Insurance Company

American States Preferred Insurance Company

Armed Forces Insurance Exchange

Bankers Insurance Company

Bankers Standard Fire and Marine Company

Bankers Standard Insurance Company

Berkley Regional Insurance Company

Blue Ridge Insurance Company

Camden Fire Insurance Association, The

Carolina Casualty Insurance Company

Casualty Reciprocal Exchange

Century Indemnity Company

Century Reinsurance Company

Chubb Indemnity Insurance Company

Chubb Lloyds of Texas

Chubb National Insurance Company

Church Mutual Insurance Company

Cigna Lloyds Insurance Company

Commercial American, U.S. Branch

Continental Western Insurance Company

Electric Insurance Company

Equity Mutual Insurance Company

Executive Risk Indemnity Incorporated

Factory Mutual Insurance Company

Fairmont Insurance Company

Farmers & Merchants Insurance Company

Federal Insurance Company

Federated Mutual Insurance Company

Federated Service Insurance Company

First National Insurance Company of America

General Accident Insurance Company of America

General Casualty Company of Illinois

General Casualty Company of Wisconsin

General Insurance Company of America

Great Divide Insurance Company

Great Northern Insurance Company

Hawkeye-Security Insurance Company

Indemnity Insurance Company of North America

Indiana Lumbermen's Mutual Insurance Company

Industrial Underwriters Insurance Company

Instant Auto Insurance Company

Insurance Company of North America

KOA Fire & Marine Insurance Company, LTD. (U.S. Branch), The

Lumbermen's Underwriting Alliance

Midwestern Insurance Company

Millers Casualty Insurance Company, The

Millers Direct Insurance Company, The

Millers Insurance Company, The

Mercury Casualty Company

Northwestern Insurance Company

Pacific Employers Insurance Company

Pacific Indemnity Company

Pacific Specialty Insurance Company

Pathfinder Insurance Company

Pennsylvania General Insurance Company

Pharmacists Mutual Insurance Company

Potomac Insurance Company of Illinois

Quadrant Indemnity Company

Regent Insurance Company

Republic Insurance Company

Republic Lloyds

Republic Underwriters Insurance Company

SAFECO Insurance Company of America

SAFECO Insurance Company of Illinois

SAFECO Lloyds Insurance Company

Safety National Casualty Corporation

Signet Star Reinsurance Company

Starnet Insurance Company

Southern Insurance Company

Southern Vanguard Insurance Company

Texas Builders Insurance Company

Texas Pacific Indemnity Company

TIC Countrywide Insurance Company

TIG Indemnity Company

TIG Insurance Company

TIG Insurance Company of Michigan

TIG Insurance Corporation of America

TIG Premier Insurance Company

TIG Reinsurance Company

Transguard Insurance Company of America, Inc.

Tri-State Insurance Company

Unigard Insurance Company

United Americas Insurance Company

Union Insurance Company

Union Standard Insurance Company

Union Standard Lloyds

Vigilant Insurance Company

Westchester Fire Insurance Company

Winterthur International America Insurance Company

Winterthur International America Underwriters Insurance Company

Young America Insurance Company

Association Manager's Report

Good Morning

In 1999, approximately 47,000 applications were processed by TAIPA compared to 55,000 in 1998, for a 14% reduction of applications processed. However, for the last six months of 1999, there were 18,099 application processed compared to 17,105 for the same period in 1998, for a 6% increase in application volume.

In 1999 TAIPA expenses totaled \$1,738,794 compared to 1,861,380 in 1998, for a 7% reduction in expenses.

I would like to thank TAIPA staff, members of the Governing Committee, attorneys, member companies, and producers for their continued cooperation in 1999. For his wisdom and guidance as TAIPA Chairman over the last two years, we all owe a very special thank you to Jack Crisci.

This concludes my report.

Chairperson's Report

TAIPA achieved a lot in the year since our last annual meeting. I want to mention some of the more significant items, but I promise to be brief.

TAIPA has some good benefit programs for TAIPA Employees and, as a result has been able to retain a highly competent staff. But, as a non-profit organization supported by industry, it can be a challenge to attract and retain good employees. Since our last meeting, the Governing Committee approved and TAIPA implemented an employee assistance program to provide counseling services for TAIPA Employees. At no cost to employees, this new program, together with our other employee benefit programs will help keep TAIPA competitive with the Austin human resources environment.

Toward the end of 1998, TAIPA brought in new hardware and software with help from AIPSO and approval for the expense from the Governing Committee. The reason was that TAIPA's systems were at the age when system experts tell us it's appropriate to consider modernizing – before we reach the point where performance is seriously compromised. For this reason, and to be better able to meet the challenges of Y2K, the Governing Committee concluded that new hardware and software was appropriate. Bids were solicited, a vendor chosen and everything was installed before the end of 1999, within budget and with no disruption to TAIPA services. TAIPA entered the year 2000 with no major system problems.

We faced a serious problem late last year when a Texas Appeals Court, considering a suit over the proprietary nature of company data, concluded that the Texas Department of Insurance could not release the quarterly market report to TAIPA. This contains the data used to calculate each company's basic quota. Without this, quota determination could have become an expensive, time consuming process. However, after discussions with the Insurance Department, the Attorney General's Office, and Attorneys representing companies involved in the lawsuit that gave rise to this situation, a solution was reached. That was to have the Texas Department of Insurance calculate each company's basic quota. The Texas Department of Insurance agreed, as did the Attorney General, that giving quotas to TAIPA without allowing TAIPA, or anyone else, to have the underlying, proprietary data in the quarterly market report, satisfied the spirit of the court's ruling. We thank the Texas Department of Insurance for their understanding and willingness to help. Anything else would have been terribly expensive. We only missed one quarter of quota determination, which we can adjust, for in the future. The new procedure began with the 1st quarter of 2000.

A word about the volume of applications coming in to TAIPA. The number of applications has been decreasing, and that's not unique to Texas, it's happening countrywide. Texas hit a high of about 725, 000 application in 1993. Since then volume has decreased each year. In 1998, application volume was 55, 000 and for 1999, 47,000, the lowest it's been in more that ten years (and maybe even longer). But unfortunately, as Bobby mentioned in his Manager's Report, it's not all good news. Comparing volume by month to the previous year, volume is going up. What I mean is that for August 1999,

applications were higher than September 1998, and the same for October, November, December and January 2000. It hasn't been up a lot, but the increases have been obvious and they've been consistent, it's happened each month for the last six months. From what I've seen around the country, most states are predicting further decreases, but our Governing Committee found it necessary to approve a budget for 2000 which assumes an increase in volume to about 60,000 applications compared to the 47,000 in 1999.

And the last item I want to mention is rates. One of the reasons for the decrease in volume since 1993 may be due to rates becoming non-competitive with the voluntary market. Two very significant increases and one smaller increase have been implemented since 1994. Our last change however, directed by a former Commissioner, was a decrease of 27% effective in March 1999. It may be that TAIPA rates are no longer as non-competitive as they were with some portion of the voluntary market, like the county mutual market. If so, last year's decrease could be partly responsible for the slight volume increases we've seen in the last six months. In any event, at the direction of the Governing Committee TAIPA submitted a filing based on the latest available data for a 13.4% increase. The Texas Department of Insurance recommended an increase of 2.2% and OPIC recommended a decrease of 20.2%. The proposals were considered at a hearing in December 1999. Allowing time for preparation of the transcript, filing briefs and replies, and the time allowed for the Administrative Law Judges (ALJ) to consider the arguments, we anticipate that at Proposal for Decision (PFD) won't be out until late March. After that, time is allowed for filing exceptions and replies to the PFD, and that gets us to at least mid-April. Then the Commissioner has a hearing to consider the ALJ's recommendations. He then issues his written order specifying the rate changes to be implemented, if any, which can't become effective sooner than sixty days from the written order. We anticipate that any rate changes, based on filings that were made last year, won't become effective before July1 or August 1 or later is more likely.

Ladies and Gentlemen, in closing I want to thank the Governing Committee Members – Company, Producer and Public Representatives – for putting up with me over the past year. Our Governing Committee members can be very proud of themselves. They work well together and most important, they all contribute to the successful operation of TAIPA, they all contribute to resolving issues. We have the benefit of excellent Counsel from Dick Geiger and Mike Jones. And, we get very valuable assistance from those who serve on our subcommittees. Thank you to the Texas Department of Insurance and their representatives who work with our Governing Committee and Subcommittees. Their perspective and knowledge of the regulatory framework is very important in helping us develop responses to various issues. And lastly, the biggest accolade has to go the TAIPA Staff, from Manager Bobby White on down. For what they do so efficiently for our industry. TAIPA couldn't exist without them.

And that, ladies and gentlemen, concludes my report. Thank you.